

ACTIVITY FINAL REPORT

Activity implemented through Norwegian Financial Mechanism 2014-2021 / Fund for Bilateral Relations

Grant Agreement number:	910-02/19-01/40, 514-03-01-02-02/3-19-03						
Activity / Project title:	Reconstruction of the Municipal Court in Split and promotion of e-services						
Applicant:	Sector for Judicial Infrastructure, Ministry of Justice and Administration (MoJA)						
Activity / Project leader (name and contact):	Karla Dragica Lipej, Head of Sector for Judicial Infrastructure						
Activity / Project Partner and contact person:	Norwegian Courts Administration and Judicial Academy						
Eligible amount:	12.672.941,00 €						
Start / End date of the Project/ Activity	MM	DD	YYYY	to	MM	DD	YYYY
	01	01	2020		28	02	2024
	(as stated in the Grant Agreement / Addendum)						
Reporting to:							

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1. MAIN RESULTS ACHIEVED

INDICATORS			
Indicator (Expected Outcomes and Outputs) ¹	Target value	Achievement/s to date	Progress to date towards achieving indicator
Municipal Court building in Split reconstructed and operational	1	1	Realisation of construction works and furnishing. The issuance of the use permit is expected in January 2024.
Analysis of e-services within the judicial system used by the citizens completed	1	1	Field research on the use of judicial e-services is finalized. Results and reports have been received.
Recommendations for improving existing and introducing new judicial e-services drafted	1	1	Recommendations were delivered.
Number of awareness raising campaigns promoting the use of e-services carried out	1	1	The campaign was carried out.
Number of people reached by the awareness raising campaign promoting the use of e-services	1.000.000	3.197.386	During the first part of promotional campaign (TV, radio) the number of people reached was 3.197.386
Number of judges seconded to European Court of Human Rights (by gender)	3	3	All 3 secondments of Croatian judges to the ECtHR have been successfully completed.

Number of projects with expected shared results (both partners are involved professionally in planning and implementation and can claim credit for achieved results).

Number of joint (bilateral) articles published, written by persons from both institutions in a beneficiary and donor state, published in national or international publications, originated from a project financed by the programme.

¹ List the indicators (both outcome and output) as indicated in the Activity Application Form annexed to the Contract.

Number of new technologies/new practices, including IT-systems, adopted in a beneficiary state, as a result of transfer of knowledge from a donor state partner.

2. MEDIA AND COMMUNICATION ACTIVITIES

INFORMATION AND PUBLICITY MEASURES (carried out DURING THIS REPORTING PERIOD)							
Type of Media	Description	Eligible Value ² (VAT excluded)	Visual ID ³ used (Y / N)	Quantity (designed)	Frequency of appearance / distribution ⁴ (use whole numbers only, e.g. 5)	Period of appearance / distribution	
						From	To
Print Media							
	Description	Eligible Value (excluding VAT)	Visual ID used (Y / N)	Quantity (produced)	Frequency of airing (use whole numbers only, e.g. 5)	Period of airing	
						From	To
Audio-Visual Mass Media							
	Description	Eligible Value (excluding VAT)	Visual ID used (Y / N)	Quantity (produced)	Total distributed (use whole numbers only, e.g. 5)	Period of distribution	
						From	To
Promotional Material (e.g. CDs, DVDs, bags, pencils, mugs, etc)	leaflets (300 pcs) backpack (200 pcs) keyring multi cable (300 pcs) keyring – reflective vest (200 pcs)	24.141,25 €	Y	2250	2250	Q3-2023	Q4-2023

² Eligible value comprises of Grants share + National co-financing share (if applicable).

³ Visual ID means the logo of the EEA/Norway Grants, the flag of Croatia and the co-financing statement.

⁴ The number of times the publicity measure appeared on the chosen medium.

	3 in 1 - pen/ touch pen/usb memory 2 GB (300 pcs)						
	3 in 1 - pen/touch pen/usb memory 8 GB (200 pcs)						
	wireless earphones (50 pcs)						
	recycled cotton bag (350 pcs)						
Description	Eligible Value (excluding VAT)	Visual ID used (Y / N)	Quantity (set up)	Total hits / likes / subscribers (use whole numbers only, e.g. 5)	Period of presence		
					From	To	
Dedicated activity webpage (Compulsory for activities with value over €50,000)							
Online Presence	Dedicated activity website						
		2020: https://pravosudje.gov.hr/istaknute-teme/projekti-22046/norveski-financijski-mehanizam-22047/obnova-zgrade-opcinskog-suda-u-splitu-i-promocija-e-usluga/22070					
		2021: https://mpu.gov.hr/radovi-se-odvijaju-zadovoljavajuce-nuzne-izmjene-na-projektnoj-dokumentaciji-30-6-2021/25112 https://mpu.gov.hr/istaknute-teme/projekti/norveski-financijski-mehanizam-22047/rekonstrukcija-zgrade-opcinskog-suda-u-splitu-i-promocija-e-usluga/novosti-22074/22074 https://mpu.gov.hr/predstavljanje-rezultata-istrazivanja-trzista-o-poznavanju-i-stavovima-gradjana-o-e-uslugama-pravosudnog-sustava-25736/25736 https://mpu.gov.hr/nastavak-projektnih-aktivnosti-prilagodjen-novim-okolnostima-20-10-2021/25804					
		https://mpu.gov.hr/studijski-posjet-21-26-studenog-2021-godine-oslo-kraljevina-norveska/25833					
		2022: https://mpu.gov.hr/digitalna-strana-pravosudja-26290/26290 https://mpu.gov.hr/digital-side-of-justice-26322/26322 https://mpu.gov.hr/digital-side-of-justice/26294					
		2023: HR version - https://mpu.gov.hr/unutarnje-uredjenje-zgrade-opcinskog-suda-u-splitu/26651 EN version - https://mpu.gov.hr/interior-renovation-of-split-municipal-court-building/26661 https://www.vecernji.hr/vijesti/sustavom-e-gradani-lani-je-izdano-cak-140-milijuna-razlicitih-zahtjeva-1684355 https://www.vecernji.hr/vijesti/digitalna-hrvatska-klikom-do-dokumenta-prijave-upisa-					

		<p>1685784</p> <p>https://www.vecernji.hr/vijesti/broj-e-usluga-stalno-raste-od-prijave-rodenja-djeteta-dokupnje-automobila-1689806</p> <p>https://www.vecernji.hr/vijesti/posebno-mi-je-zanimljivo-digitalno-pravosude-pogotovo-zemljisne-knjige-1691532</p> <p>https://www.vecernji.hr/vijesti/projekt-digitalna-hrvatska-u-bjelovaru-predstavio-elektronicke-usluge-pravosuda-1707397</p> <p>https://www.vecernji.hr/vijesti/mnogi-zapresicani-aktivirali-e-osobne-zanimao-ih-i-pristup-zemljisnim-knjigama-1708526</p> <p>https://icz.hr/2023/09/11/zapresicanima-predstavljen-projekt-digitalna-hrvatska-poticanje-digitalne-pismenosti/</p> <p>https://zapad.tv/u-zapresicu-predstavljen-projekt-digitalna-hrvatska/</p> <p>https://www.vecernji.hr/vijesti/puljani-cekali-u-redu-za-aktiviranje-e-osobne-i-aplikacije-certilia-1709242</p> <p>https://www.youtube.com/watch?app=desktop&v=xoRkkYcd-EY</p> <p>HR version - https://mpu.gov.hr/unutarnje-uredjenje-zgrade-opcinskog-suda-u-splitu/26651</p> <p>EN version - https://mpu.gov.hr/interior-renovation-of-split-municipal-court-building/26661</p> <p>https://www.vecernji.hr/vijesti/sustavom-e-gradani-lani-je-izdano-cak-140-milijuna-razlicitih-zahdjeva-1684355</p> <p>https://www.vecernji.hr/vijesti/digitalna-hrvatska-klikom-do-dokumenta-prijave-upisa-1685784</p> <p>https://www.vecernji.hr/vijesti/broj-e-usluga-stalno-raste-od-prijave-rodenja-djeteta-dokupnje-automobila-1689806</p> <p>https://www.vecernji.hr/vijesti/posebno-mi-je-zanimljivo-digitalno-pravosude-pogotovo-zemljisne-knjige-1691532</p> <p>https://www.vecernji.hr/vijesti/projekt-digitalna-hrvatska-u-bjelovaru-predstavio-elektronicke-usluge-pravosuda-1707397</p> <p>https://www.vecernji.hr/vijesti/mnogi-zapresicani-aktivirali-e-osobne-zanimao-ih-i-pristup-zemljisnim-knjigama-1708526</p> <p>https://icz.hr/2023/09/11/zapresicanima-predstavljen-projekt-digitalna-hrvatska-poticanje-digitalne-pismenosti/</p> <p>https://zapad.tv/u-zapresicu-predstavljen-projekt-digitalna-hrvatska/</p> <p>https://www.vecernji.hr/vijesti/puljani-cekali-u-redu-za-aktiviranje-e-osobne-i-aplikacije-certilia-1709242</p> <p>https://www.youtube.com/watch?app=desktop&v=xoRkkYcd-EY</p> <p>https://www.vecernji.hr/barkod/jokic-samo-je-umjereno-koristenje-digitalne-tehnologije-dobitak-1719173#section-130257</p> <p>https://mpu.gov.hr/odrzana-druga-konferencija-projekta-rekonstrukcija-zgrade-opcinskog-suda-u-splitu-i-promocija-e-usluga-27687/27687</p> <p>https://www.pak.hr/otvorena-nova-zgrada-opcinskog-suda-u-splitu-te-odrzana-svecanost-zatvaranja-projekta-rekonstrukcija-zgrade-opcinskog-suda-u-splitu-i-promocija-e-usluga-split-29-i-30-sijecnja-20/</p> <p>https://www.dalmacijadanas.hr/svecano-otvorena-zgrada-opcinskog-suda-u-splitu-ministar-malenica-najavio-nove-projekte-za-split-u-planu-je-i-obnova-zatvora/</p> <p>https://split.hr/clanak/palaca-pravde-otvorena-obnovljena-zgrada-splitskog-opcinskog-suda</p>
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	https://dalmatinskiportal.hr/vijesti/otkrivanje-ploce-opcinski-sud-u-splitu-konacno-otvorio-svoja-vrata-na-novoj-lokaciji/193478						
	Page / Group on Social Network						
	Description	Eligible Value (excluding VAT)	Visual ID used (Y / N)	Quantity (designed)	Total number of locations (use whole numbers only, e.g. 5)	Period of appearance	
						From	To
Signage	Billboard						
	Plaque						
	Stickers						
	Poster						
	Other						
	Name of Event	Eligible Value (excluding VAT)	Visual ID used (Y / N)	Number of attendees	Brief description of event	Date of event	
						(From)	(To)
Information Activities							

3. FINANCE REPORT

FINANCIAL PROGRESS				
Planned / Actual Expenditure				
	Planned		Actual	
	Total	%	Total	%
Eligible expenditure	12.672.941,00 €	100 %	12.353.651,99 €	97,48%
Non-eligible expenditure	0,00 €	0 %	0,00 €	0 %
Total Expenditure	12.672.941,00 €	100%	12.353.651,99 €	97,48%

Planned / Actual Expenditure by Component [Add a separate table for each component]				
COMPONENT 1: Reconstruction of the Municipal Court building in Split				
Insert name of call/tender as per Grant Agreement / Addendum (if applicable)	Planned		Actual	
	Total	%	Total	%
Construction works	9.551.747,04	88,46%	9.517.524,32	88,58%
Supervision of construction works,	130.000,00	1,21%	128.860,01	1,20%

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	Non-eligible expenditure				
professional and accounting supervision, occupational safety coordinator II, designer supervision					
Furnishing the building	Eligible expenditure	848.000,00	7,89%	845.764,12	7,87%
	Non-eligible expenditure				
Construction project management	Eligible expenditure	63.193,96	0,59%	63.193,95	0,59%
	Non-eligible expenditure				
Preparation of documentation for amendment of the construction permits and interior project	Eligible expenditure	200.000,00	1,86%	188.949,04	1,76%
	Non-eligible expenditure				
TOTAL EXPENDITURE		10.792.941,00	100,00%	10.744.291,44	99,92%
COMPONENT 2: Promotion of e-services					
Insert name of call/tender as per Grant Agreement / Addendum (if applicable)	Planned		Actual		
	Total	Total	%	Total	%
Two Surveys	Eligible expenditure	28.400,00	2,02%	28.399,03	2,26%
	Non-eligible expenditure				
Study visits to Norway	Eligible expenditure	19.800,00	1,41%	19.763,19	1,58%
	Non-eligible expenditure				
Drafting recommendations for improvement of existing and introducing new e-	Eligible expenditure	25.000,00	1,78%	23.480,06	1,87%
	Non-eligible expenditure				

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services (Norwegian experts fees)						
Development of Communication strategy	Eligible expenditure	20.587,06	1,47%	20.587,06		1,64%
	Non-eligible expenditure					
Promotional video (for social networks and web portals) production	Eligible expenditure	10.956,97	0,78%	66,42		0,01%
	Non-eligible expenditure					
Promotional TV advertisement production	Eligible expenditure	4.150,89	0,30%	4.150,89		0,33%
	Non-eligible expenditure					
TV broadcasting of promotional video (15x in prime time)	Eligible expenditure	766.000,00	54,60%	766.000,02		61,05%
	Non-eligible expenditure					
Radio advertisement production	Eligible expenditure	498,11	0,04%	498,11		0,04%
	Non-eligible expenditure					
Promotional radio campaign (270 ad airings)	Eligible expenditure	90.000,00	6,42%	89.345,06		7,12%
	Non-eligible expenditure					
Online promotional campaign (1500 CPM)	Eligible expenditure	9.512,00	0,68%	8.185,00		0,65%
	Non-eligible expenditure					
Promotional materials	Eligible expenditure	94.800,00	6,76%	56.140,69		4,47%
	Non-eligible expenditure					
Newspaper ad production	Eligible expenditure	149,43	0,01%	149,43		0,01%
	Non-eligible expenditure					
Newspaper advertising (27 ads in 3 major newspapers)	Eligible expenditure	106.600,00	7,60%	105.289,09		8,39%
	Non-eligible expenditure					
Advertising on social networks (60 ads on	Eligible expenditure	61.778,00	4,40%	39.932,71		3,18%
	Non-eligible expenditure					

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Facebook and 60 ads on Instagram)								
Opening conference	Eligible expenditure	3.017,54			0,22%	3.017,54		0,24%
	Non-eligible expenditure							
Conference 2.	Eligible expenditure	45.000,00			3,21%	2.586,00		0,21%
	Non-eligible expenditure							
Final conference	Eligible expenditure	61.250,00			4,37%	36.950,76		2,95%
	Non-eligible expenditure							
Public information and promotion campaign on available electronic services	Eligible expenditure	33.700,00			2,40%	33.310,91		2,65%
	Non-eligible expenditure							
Study visit to Netherlands	Eligible expenditure	21.700,00			1,55%	16.805,45		1,34%
	Non-eligible expenditure							
	TOTAL EXPENDITURE	1.402.900,00			100,00%	1.254.667,42		89,43%
COMPONENT 3: Secondment of judges to the ECtHR								
Insert name of call/tender as per Grant Agreement / Addendum (if applicable)	Planned		Actual					
	Total		Total		%	Total		%
Relocation allowance	Eligible expenditure	156.000,00			86,64%	155.953,06		93,66%
	Non-eligible expenditure							
Travel costs for judges incurred on starting and completing secondment	Eligible expenditure	2.400,00			11,00%	962,03		0,58%
	Non-eligible expenditure							
Periodic reimbursement of travel costs from	Eligible expenditure	12.600,00			7,00%	2.373,30		1,43%
	Non-eligible expenditure							

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Strasbourg to judges' place residence						
Accident insurance for seconded judges	1.188,00		0,66%	88,93		0,05%
JA visit to Strasbourg	7.860,00		4,37%	7.134,04		4,28%
TOTAL EXPENDITURE	180.048,00		100,00%	166.511,36		92,48%

Brief description of actual financial progress versus plan

During the implementation of the project, the project budget was increased several times by reallocations from other projects where savings were made, with the need to extend the implementation of the project. The initial value of the grant was €9,950,000.00, while the final value of the grant was 12.672,941,00 €. The Project Promoter made timely adjustments to the budget to ensure the smooth implementation of the project. The project was ultimately realized within the planned budget. The actual budget utilization is approximately 97.5% of the projected budget.

4. HORIZONTAL ISSUES

ISSUE	NOT OR INSIGNIFICANTLY PART OF THE ACTIVITY	IMPORTANT PART OF THE ACTIVITY	FUNDAMENTAL TO THE ACTIVITY
Sustainable development - environmental		X	
Sustainable development - economic		X	
Sustainable development - social		X	
Gender equality		X	
Good Governance			X
Bilateral Relations - Iceland	X		
Bilateral Relations - Liechtenstein	X		
Bilateral Relations - Norway			X

5. FINAL REMARKS

Summary

The project was successfully completed and all the goals and results of the project were achieved in the planned or higher value. By moving the municipal court into the new building, the specific objective of reconstruction and renovation of the judicial infrastructure was achieved. Reinforcing the use of e-services within the judiciary was achieved by conducting an analysis, receiving recommendations and conducting promotional campaigns. Reinforcing the professional capacity of judges was achieved with 3 seconds in the European Court of Human Rights. The strengthening of bilateral cooperation between the Republic of Croatia and the Kingdom of Norway was achieved through a study visit and cooperation with the Norwegian judicial administration. During the implementation of the project, good cooperation was achieved between the Project Promoter and the Programme Operator

General conditions and post-completion obligations

General conditions and post-completion obligations are listed in Regulation on the implementation of the Norwegian Financial Mechanism 2014-2021 in the articles:

- Article 8.3 Eligible direct expenditures in a project
- Article 8.8 Eligible expenditures under the fund for bilateral relations
- Article 8.14 Durability of projects

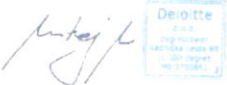
The Project Promoter is obliged to adhere to the stated provisions and the prescribed duration in the post-implementation period

Lessons learned and recommendations

The main challenges during the implementation of the project were caused by the Covid-19 pandemic, which partially slowed down and partially stopped the implementation of the project. The second challenge arose in the form of the need for phasing the construction and the need to build an additional floor of the new courthouse for the first component, which slowed down the implementation of the project. In the end, the unreported problems did not have a negative impact on the implementation of the project and it was successfully completed.

ENDORSEMENTS

Activity Leader

MATEJ MARTINČIĆ	
Name in Block Letters	Signature
Finance and monitoring expert	30 APR 2024
Designation	Date

Responsible person

JURO MARTINOVIĆ	
Name in Block Letters	Signature
Designation	14.5.2024.
	Date

